

# Playbox Training Pass Membership Agreement

**Date:** [Insert Date, e.g., January 1, 2026]

## Parties:

1. Playbox Oy (the "Company"), a limited liability company registered in Finland, with registered address at [Insert Full Address, Helsinki, Finland], business ID [Insert ID].
2. [Full Name of Member] (the "Member"), residing at [Insert Address], personal ID [or equivalent] / date of birth [for minors].

## Recitals:

The Member wishes to subscribe to the Playbox Training Pass membership program.

The Company agrees to provide the membership services on the terms below.

## Agreement:

### 1. Membership Subscription

The Member subscribes to the Training Pass at €50 per month (VAT included, if applicable).

**Payment:** Monthly auto-charge via [Insert Method, e.g., Stripe/card] starting on the agreement date.

First month includes a free introductory hour.

### 2. Membership Benefits

The Member receives:

- 1 free hour per week on net lanes or bowling machine lanes (sessions limited to 1-2 hours; bookable only within 1-2 hours of start time via the online dashboard).
- Free drop-in access to open net / pick up game sessions (up to 2 hours per person, first-come, first-served). This does not count toward the weekly hour.
- 10% discount on any additional bookings, match fees, coaching sessions, massages, or events.
- Free lounge access after sessions.
- Access to a dedicated WhatsApp channel to alert to available spots

### 3. Term and Termination

- Membership is non-transferable and only to be used by the named member. Any breaches of this provision will result in immediate termination of membership.
- The membership auto-renews monthly until terminated.
- Termination: Either party may cancel with 30 days' written notice (email to [Insert Email] sufficient). No refunds for partial months.
- Company may terminate immediately for material breach (e.g., repeated rule violations).

### 4. Booking and Usage Rules

- Bookings via the Company's online system only.
- €5 fee for cancellations/no-shows within 30 minutes of start.
- No access during peak events, tournaments, or when lanes are reserved for full-paying customers.
- Member must comply with [facility rules](#) (e.g., safety, conduct); breaches may result in suspension/termination.
- Non-members who join a member for training as part of their free access shall be required to pay casual access fees before the session starts.
- For Members under 16: Guardian signature required; supervised access applies.

### 5. Data Protection (GDPR Compliance)

The Company processes the Member's personal data (e.g., name, contact details, booking history) in accordance with the EU General Data Protection Regulation (GDPR) and Finnish Data Protection Act. Data is used solely for membership administration, bookings, and communications. The Member has rights to access, rectify, or erase data by contacting [Insert Contact, e.g., data@playbox.fi]. Data retention: Active membership plus 5 years for accounting purposes.

### 6. Consumer Protection

As a consumer, the Member has a 14-day cooling-off period from signing to cancel and receive a full refund of any payments made, via written notice to [Insert Address/Email]. Ongoing services during cooling-off are charged pro-rata if used.

### 7. Liability

The Company is not liable for personal injury beyond mandatory Finnish law requirements. Members use facilities at own risk and must follow safety instructions. Insurance recommended.

**8. Price Changes**

The Company may adjust the monthly fee with 30 days' notice. Member may cancel if increase exceeds 10%.

**9. Force Majeure**

Neither party is liable for delays/failures due to events beyond control (e.g., pandemics, facility closure), per Finnish law.

**10. Notices**

Notices must be in writing, sent via email or registered mail. Deemed received: Email – upon sending; Mail – 3 business days.

**11. Severability**

If any provision is invalid under Finnish law, it is severed; the remainder remains enforceable.

**12. Governing Law and Disputes**

Governed by Finnish law. Disputes resolved in Helsinki District Court, or via consumer arbitration if applicable.

**13. Entire Agreement**

- This document (including attached facility rules) is the full agreement. Amendments in writing.

**14. Signatures / Acceptance**

Company:

Name: [Insert Authorized Signer]

Title: [e.g., CEO]

Signature: \_\_\_\_\_ (or digital acceptance)

Date: \_\_\_\_\_

Member:

Name: [Insert Name]

Signature: \_\_\_\_\_ (or digital acceptance via online signup)

Date: \_\_\_\_\_

If under 18:

Guardian Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_